

LETTIE COBLE
 6825 S. NC HWY 49
 BURLINGTON, NC 27215
 (336) 269-4910

Dear LETTIE COBLE;

Thank you for contacting our company and giving us the opportunity to work with you on your project. If we can be of help in the future, please call us! We're always available to discuss your comfort needs. We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. Thank you.

- **Were we responsive to your needs?**
- Before the job-----yes no
- During the job-----yes no
- After the job-----yes no

- **Was the job...**
- Started on time-----yes no
- Complete on time-----yes no
- Left clean-----yes no

- **Were our workers courteous?**
- Excellent
- Average
- Above Average
- Poor

- **Were you pleased with the quality of our work?**
- Excellent
- Above average
- Average
- Poor

- **Did we do everything we agreed to do?**
- Yes No

- **Were you satisfied with the value of the job we did?**
- Yes No

- **Would you recommend L. M. Wilson for future projects**----Yes No

General Comments: *So impressed that I have already recommended to others - Cory went out of his way to help me, very smart & well educated in several skills - No one has ever put customers comfort first; brought heaters after work hours instructions given and easy to understand Thanks!*

- **May we use your name as a reference?** Yes No
- **May we give your phone number with reference?** Yes No
- **May we have your e-mail address?** *lettie.coble@yahoo.com*, we do not share e-mail©
- **May we send you our free Newsletter with money saving tips?** Yes No
- **Do you know of someone who would like to receive our Newsletter? Name and mailing address.**

Signature *Lettie Coble* Date *3-8-18* Phone *336-269-4910*

I seriously don't think this company could improve / on their excellent service - It is already excellent!